



OCCUPATIONAL HEALTH AND SAFETY SPECIALISTS EST. 1992

INSPECTION AUTHORITY

In accordance with the provisions of the Occupational Health and Safety Act No.85 of 1993

REGISTERED CONSULTANTS

In respect of the Compensation for Occupational Injuries and Diseases Act No.130 of 1993

COMPLIANCE AGENTS

Implementation, maintenance and interaction

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MEANINGFUL SAFETY IN A DEMOCRATIC SOUTH AFRICA

MESSAGE FROM CEO 2017

OFF TO A GREAT START

This year started off with our ISO 9001:2008 re certification audit
Did that happen? You bet, consistently for 17 years!

I was recently asked what we get out of being an ISO certified firm.
My answer, **continual improvement, credibility and a self sustainable business.**

Standard Operating Procedures and Systems in a business are everything.

HOW DID WE GET HERE?

This is our 25th year in business.

There are many contributing factors to a successful business.

- **Have a purpose** – focus on solving a need, money is an outcome
- **Be passionate** – believe you make a difference
- **Stay positive** – this is what drives you, there is no failing
- **Build relationships** – people do business with people, not businesses

WHERE ARE WE?

YES, the current economy in SA is tight. There are challenges like crime and corruption.

I say make a difference because the future depends on our attitude.

Here's a question, **'what are you working forward to?'**

It's about earning your living not being owed a living. You choose where you want to be regardless of your circumstances, more importantly know where you are headed.

WHERE ARE WE HEADED?

2017 for us is a year to re invent, evaluate our service, disrupt the market and pay attention to detail.

Re-invent

This process involves changing the mindset
Reviewing and updating what we do and how we do it
Create supplementary services as add ons and persuing JV's

Elevate our Service

Focus on developing staff and agents
Zone in on customer satisfaction
Re recruit our best people
Continue to provide a high quality meaningful service

Disrupt the Market

Introduce new concepts and solutions at really low cost

Pay Attention to Detail

Develop performance appraisals and incentives
Check, check and check again – that's how we won the war

OLD WAY NEW WAY

SOCIAL RESPONSIBILITY

This is a culture which we strive to develop within our company
We continue to be ever mindful of those in need and endeavour to help where we can
Currently we have a number of projects that we maintain

MY PERSONAL NOTE FOR THE UPCOMING YEAR

Instil more pride into our work
With that you have a committed, diligent service provider providing you a solution and good value for money.
Of course with that comes piece of mind and employee well being.

Personal
Responsibility
In
Delivering
Excellence

In closing, we are a people's company focusing on talent, good values, culture and operational success.

Risk is an integral part of business – As is minimising it!

BE CLEVER – CHOOSE TO COMPLY

**RODNEY HUGH SCOTT
CHIEF EXECUTIVE OFFICER / OWNER**



You're Safer With Us!

